## Appendix A – Survey Questions

This is the complete list of questionnaire questions for the U101 Audio Feedback Project. It was an adaptive survey dependant on which student group responded (Written, audio or summary).

For a full description of the study, please refer to the full paper (in press). Please contact Derek Jones (derek.jones@open.ac.uk) or Clive Hilton (clive.hilton@open.ac.uk) for further details.

## Part 1

The first set of questions asked a series of direct questions with different response types appropriate to the question. Students in the blended feedback group were asked a similar question for both the audio and summary feedback elements.

|  |  |  |
| --- | --- | --- |
| No | Question | Responses |
| 01 | [written] Your tutor provided written feedback on your TMA. After how many of your TMAs did you read this feedback? [audio] Your tutor recorded verbal feedback on your TMA in a spoken message. After how many of your TMAs did you listen to this feedback?[summary] Your tutor provided written feedback on your TMA by completing a feedback summary sheet. This showed your mark and key points. After how many of your tear is did you read this feedback? | AllMore than halfNone |
| 02 | Did you have difficulties in accessing the [written/audio/summary] feedback? | Yes / no |
| 03 | Please explain why you had difficulty accessing the [written/audio/summary] feedback. | (open text box response) |
| 04 | When you accessed the feedback, did you have any difficulties in reading or understanding it? | Yes / no |
| 05 | [If 04 was yes] Please explain why you had difficulty [reading/listening to] the [written/audio/summary] feedback. | Open text entry box |
| 06 | On average, how many times did you [read/listen to] the [written/audio/summary] feedback.? (Please select one only) | OnceTwiceThree timesMore than 3 timesNot sure |
| 07 | On what device(s) did you [read/listen to] the [written/audio/summary] feedback from your tutor? (Please select all that apply) | Desktop computerLaptop computerTabletSmartphonee-readerOther (Not applicable |

## Part 2

Part 2 contained 10 multiple choice questions (Questions 08 – 17), using the following response choices:

* Strongly agree
* Agree
* Neither agree nor disagree
* Disagree
* Strongly disagree

Each question was preceded by the text: “To what extent do you agree, or disagree, with the following statements about the [written/audio/summary] feedback you received from your tutor? (Please select one answer in each row)”

|  |  |
| --- | --- |
| No | Question |
| 08 | The feedback explained why I got the grades I did. |
| 09 | The feedback helps me to learn on to understand the subject better. |
| 10 | The feedback told me how I could improve in future units. |
| 11  | The feedback helped me with future assignments and examination. |
| 12 | The feedback was clear and easy to follow. |
| 13 | The feedback was detailed. |
| 14 | The amount of feedback I received was enough. |
| 15 | The feedback was personal to me. |
| 16 | The feedback was motivating. |
| 17 | The feedback was well presented. |

## Part 3

The following questions were asked as a list of questions with response options

* Yes
* No
* Not applicable

Each question was preceded by the text “When [reading/listening to] the feedback did you:”

|  |  |
| --- | --- |
| No | Question |
| 18 | [Look at / Listen to] the CompendiumDS assignment to which it related. |
| 19 | Take notes. |
| 20 | Share feedback with other students. |
| 21 | Read all the comments. |
| 22 | Read only parts of the [Feedback/Summary sheet] (and skip the rest). |
|  |  |

This section ended with open text entry boxes response for the following questions:

|  |  |
| --- | --- |
| No | Question |
| 23 | Please briefly explain if and why you found doing this/these beneficial. |
| 24 | [Conditional on Q 21] On the Last page you said you only read parts of the [written/summary] feedback. Why did you not read all of the written feedback from your tutor? |

## Part 4

The final section used open entry text boxes to solicit responses to general questions, as follows:

|  |  |
| --- | --- |
| No | Question |
| 25 | What did you find most useful about the [written/audio/summary] feedback? |
| 26 | In what ways could we improve the feedback. |
| 27 | At the start of the questionnaire you say that you did not read any of the [written/audio/summary] feedback. Was there a reason you decided not to? |
| 28 | Do you have any other comments about the feedback and tutor support provided in U101? |
|  |  |