

CLUSTER 3

Not comfortable sharing

Happy to share personal & work notifications on same device

Always takes time to customise apps and devices

Always looking to try new apps & services

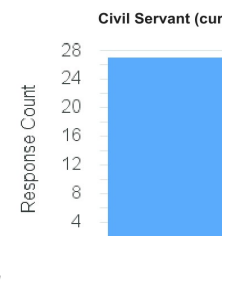
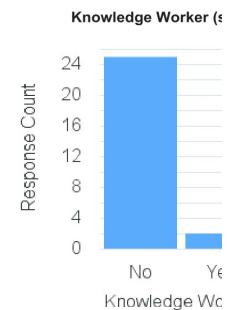
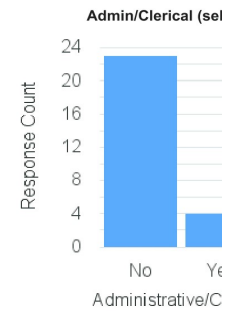
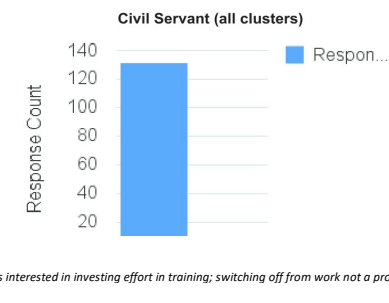
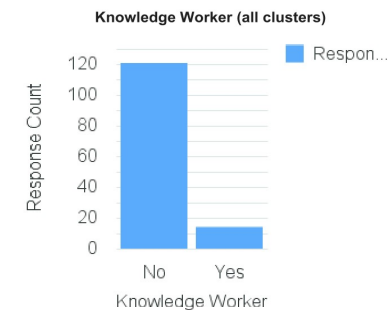
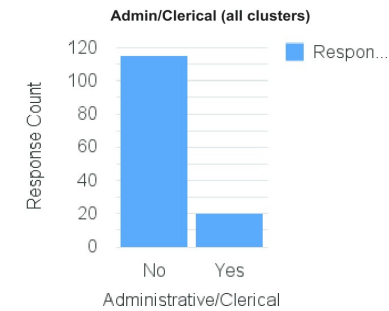
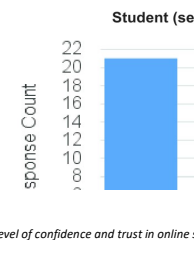
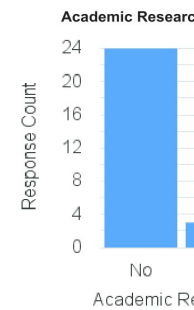
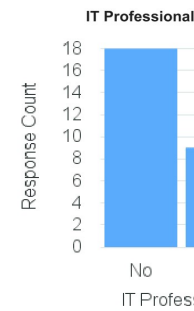
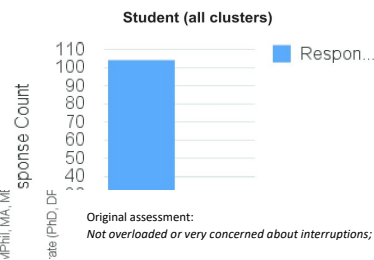
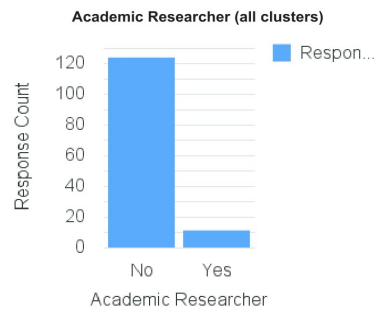
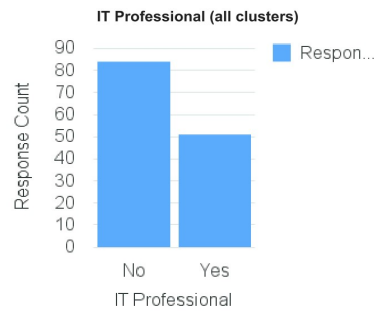
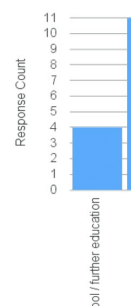
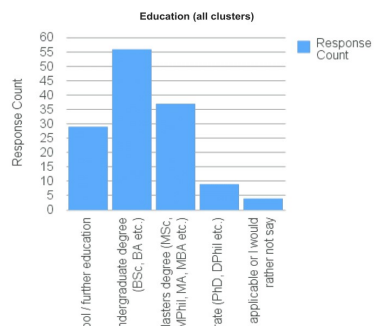
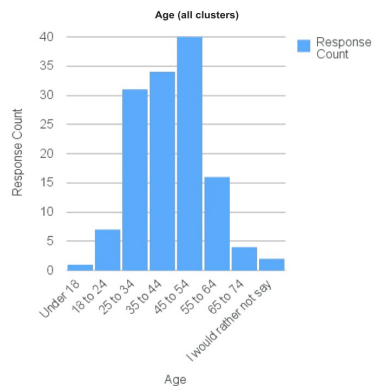
Don't use all features

Not happy to share to improve service

Not easy to switch off from work

Cluster of clusters (9-14) 3 of 5

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Original assessment:

Not overloaded or very concerned about interruptions; low level of confidence and trust in online services; less interested in investing effort in training; switching off from work not a problem