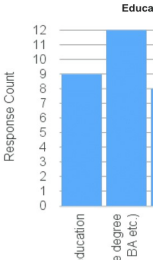
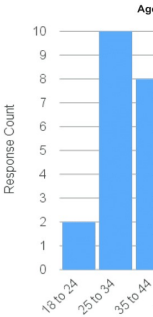
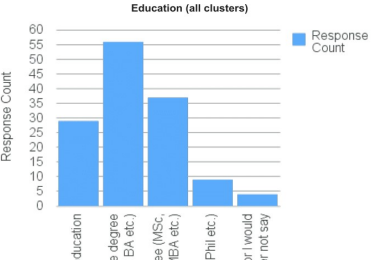
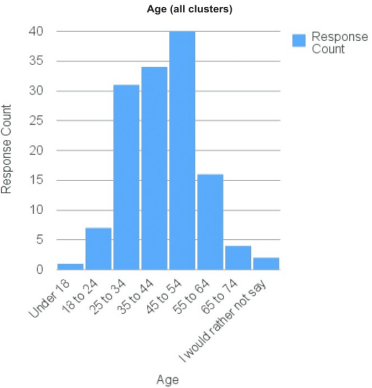
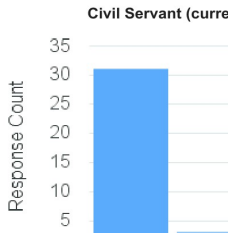
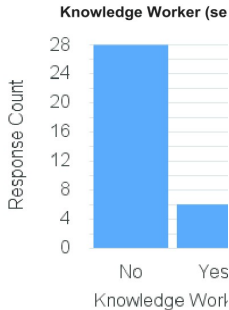
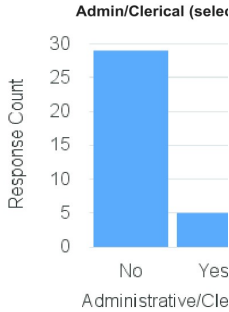
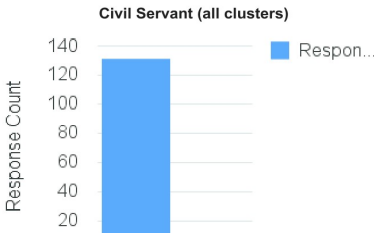
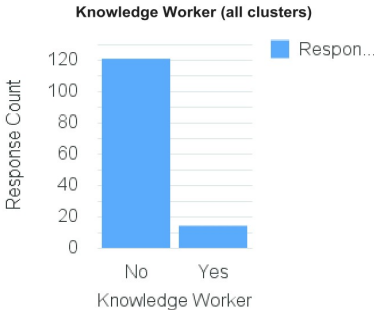
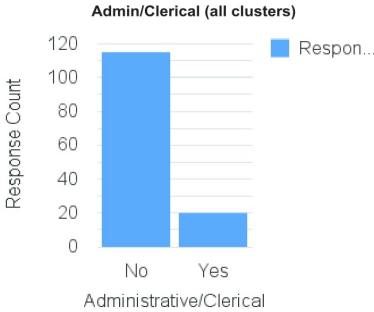
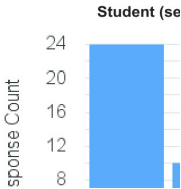
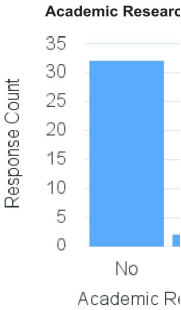
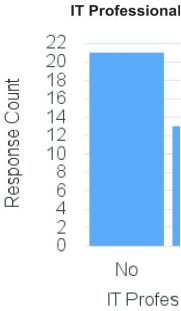
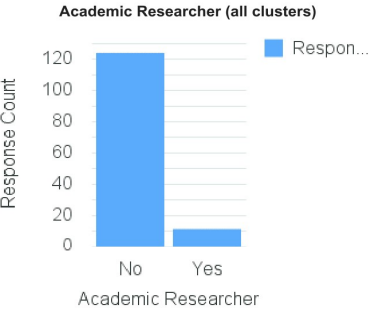
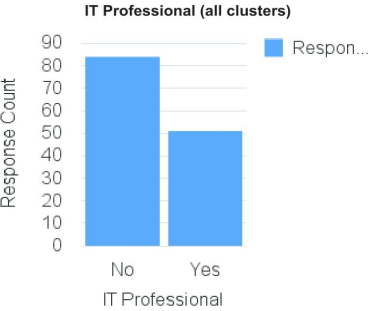


CLUSTER 1
Keep work and personal separate
Easy to switch off from work
Overload, miss things
Not comfortable sharing
Not happy to share to improve service
Not happy to receive work notifications in personal time

Cluster of clusters (9-14) 1 of 5



Cluster of clusters (9-14) 1 of 5



Original assessment:
Not overloaded or very concerned about interruptions; low level of confidence and trust in online services; less interested in investing effort in training; switching off from work not a problem