

Examining the Ambitions Framework: Workshop 3

Partnership Working

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Agenda

Welcome & Introductions

Ambitions Framework

Topic 1: Partnership within Organisation

Topic 2: Inter-organisation Partnership

Topic 3: What facilitates partnership working

Closing remarks

If possible, use the 'raise hand' and chat box functions within Teams. Mute your mic when not speaking to help improve sound quality.

Welcome and Introductions

- Welcome
- *Recording*
- Brief introductions
- Ways of working
- Workshop aims:
 - Share examples of partnership working
 - To further elucidate the ways in which the Ambitions facilitate or hinder partnership working, and what other facilitators and barriers there may be

Ambitions Framework

*Ambitions for Palliative and End of Life Care:
A national framework for local action*

Overview

Research background

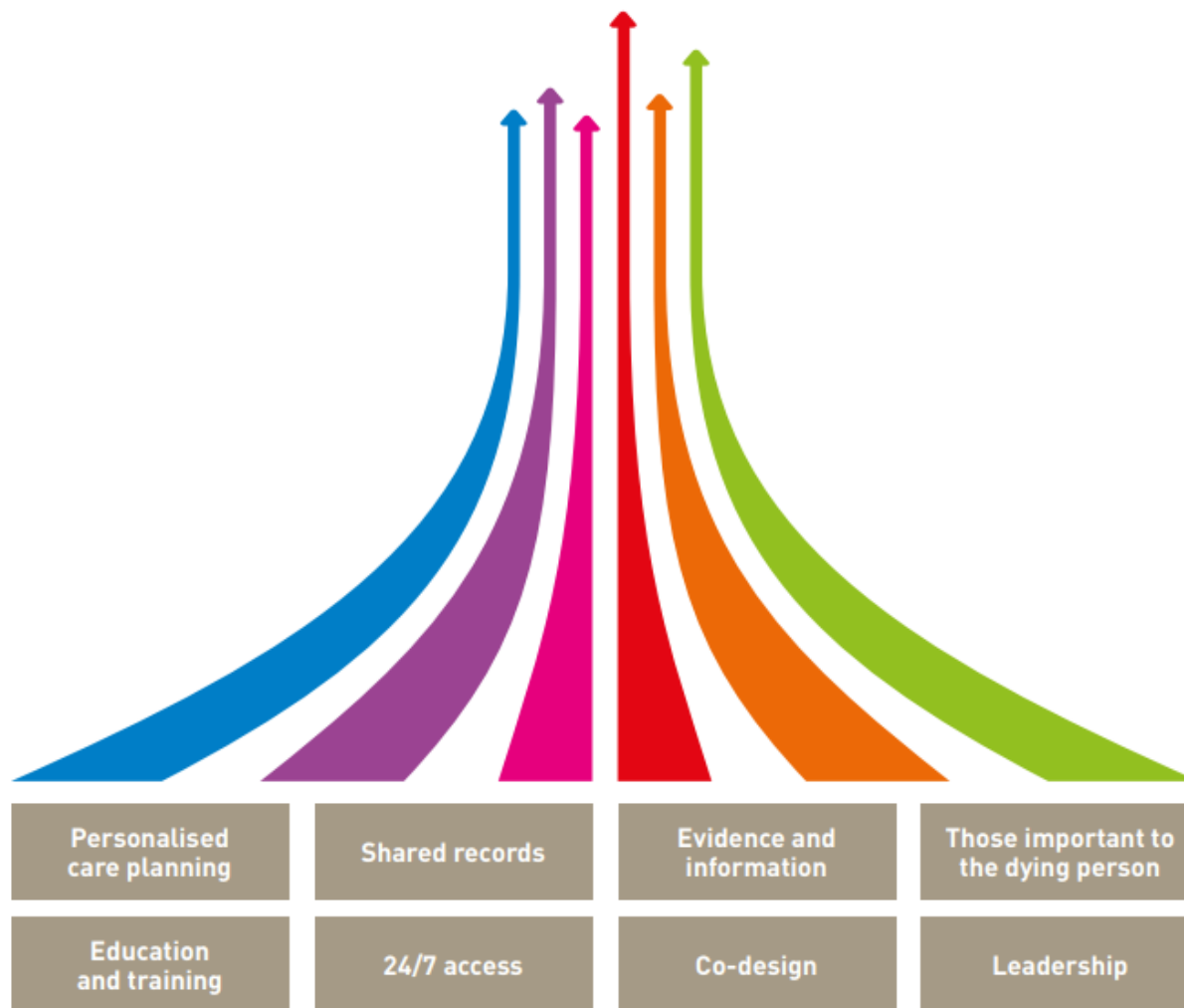
- Ambitions Framework: launched in 2015 and relaunched in 2021
- No evaluation, some webinars and feedback
- Our Project: Mapping examples of use and further examining how people understand, use and implement the framework
- Project team at OU was not involved in developing the Ambitions Framework

Six ambitions to bring that vision about

- 01 Each person is seen as an individual
- 02 Each person gets fair access to care
- 03 Maximising comfort and wellbeing
- 04 Care is coordinated
- 05 All staff are prepared to care
- 06 Each community is prepared to help

"I can make the last stage of my life as good as possible because everyone works together confidently, honestly and consistently to help me and the people who are important to me, including my carer(s)."





Foundations for the ambitions

Topic 1: Partnership within Organisation

Examples used are composites drawn from our
research - case studies and focus group discussions

Within Organisation

- Working beyond specialist palliative care, especially in acute Trusts
- Can't assume everyone knows about the Ambitions Framework
- Example: Use of Ambition 5 and focus on education/training to build up interest and networks within a Trust. Tap into people's passion. Can then also use this to build links between organisations (such as hospital and hospice)
- Example: Issues when Trusts are merging or new influx of staff; different levels of understanding and operating. Need to take time to find out what people know, what their priorities are, and be ready for 'rejection'
- Example: use of the Framework to develop team action plans (e.g. within a service area)

Questions to stimulate discussion:

- What are your experiences of partnership working within an organisation or group? How have you done this?
- Is partnership working a value within workplaces, organisations or groups you have been part of? If yes, what does that look like?
- Do you presume partnership working should be easier within an organisation than with external partners? Why or why not?

Topic 2: Inter- organisation Partnership

Examples used are composites drawn from our research - case studies and focus group discussions

Inter-organisation

- Partnership as a core value: Ambitions Framework developed within and as a partnership between organisations
- Use of document to identify organisations who may be willing to collaborate locally
- Networks: ICS, End of Life Care Boards, Compassionate Communities
- Example: tried to get inter-organisation PEOLC board to do a self-assessment but it didn't work ("struggled with it"). Instead needs time, lots of communication about why it matters and how it links with other objectives
- Example with new ICS: Think about being system partners - "...planned and responsive [care] is up to you as a group. How are you going to arrange yourselves? And I think it is a question for the collaborative, but has to be facilitated and framed."
- Example: Working towards shared aim of compassionate city and have dedicated resources to host engagement events with stakeholders, extending invitations and building on existing relationships

The partnership approach to developing the ambitions helped to catalyse a partnership approach locally.

Questions to stimulate discussion:

- How do you engage others external to your organisation/group?
- How do you identify people to collaborate with?
- Would any of the examples work within your context? Why or why not?

Topic 3: What facilitates partnership working

What people said

Partnership: what works and what gets in the way

Examples of facilitators

- Shared language using the Ambitions Framework; can provide a structure for moving conversations into action
- Finding potential partners through the Ambitions Partners (network)
- Being part of strategic committees and boards
- Key stakeholders being interested in palliative and end of life care
- Having EoLC boards within Trusts that can then feed into other levels both within and beyond the organisation
- Working in teams that have transformation as part of their core goals
- Funding structures can embed partnership working, e.g. hospice-funded trainer in hospital
- Covid-19: need to collaborate in new ways

What gets in the way

- People not knowing about Ambitions outside of palliative and end of life care
- Key stakeholders having other priority areas (perceived lack of engagement)
- Lack of leadership for action
- Lack of time and resources
- Change in personnel can make maintaining relationships over time difficult
- Not referring to the Framework more often in day-to-day work (i.e. not embedded in ways of working and thinking)
- Ambitions document is long
- Covid-19: focus on 'business critical'
- Covid-19: return to 'normal' practices that do not build on new collaborations

Summary and close

Thank you for your participation!

You can follow @openthanaology on Twitter to hear about project outputs and other resources linked to palliative and end of life care

Evaluation survey:

<https://openuniversity.onlinesurveys.ac.uk/ambitions-framework-workshop-evaluation>